

## **Terms & Conditions**

### **Terms and Conditions – Adults classes**

- No enrolment is confirmed unless 100% of the course fee is paid.
- Payments have to be made before the beginning of the term, as per instructions on the website.
- A student who has not paid cannot be accepted in class.
- Please do not pay teachers directly.
- Fees will not be refunded unless cancellation occurs before the beginning of the course.
- A minimum of 10 students is required to start a class.
- Classes falling on public holidays will be rescheduled at a suitable time in the session.
- Cancellation of class due to teacher's illness: class will be rescheduled at a suitable time in the session.

### **Terms and Conditions - Children and teenagers classes**

- No enrolment is confirmed unless 100% of the course fee is paid. Please note that fees cannot be refunded in the case of cancellation less than two days before the course starts. Hablamos Español cannot be held responsible for changes in the parents' or child's commitments or personal circumstances.
- Classes will not be held on NSW public holidays. These classes will be rescheduled at a suitable time in the session.
- If a class is cancelled due to the teacher's illness, it will be rescheduled at a suitable time in the session.
- Toilet facilities depends on the venue. Please note that children's toilets may not be available at all our facilities.
- Parents should collect their child on time. A \$10 surcharge will apply for every 10 Min of child minding after completion of the class.

### **In case we do not reach the minimum number of students required**

- The course may be cancelled and refunded
- The course format may change depending on the number of students enrolled.

